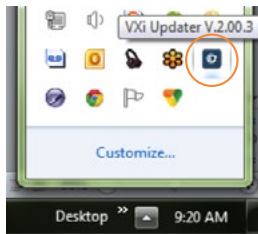


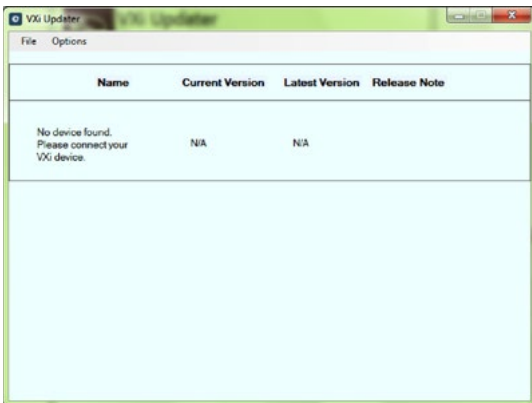
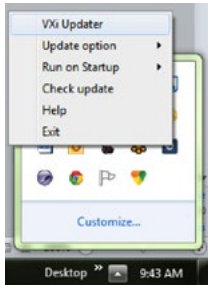
Updating your Headset with VXi Updater

1 Installation

1. Go to System Tool Tray and find VXi Updater icon.

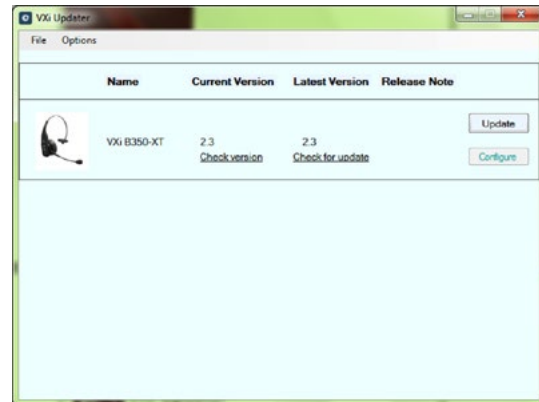


2. Right Click the Icon and select VXi Updater. VXi Updater will launch.

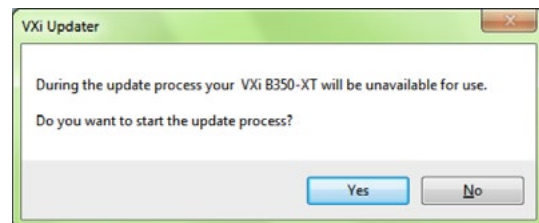


3. Connect your headset to your computer with the USB cable and wait for any updater drivers to load. Once ready, the headset will appear in the Updater window.

4. Select "Update".



5. Click 'Yes' to begin the update of your headset.

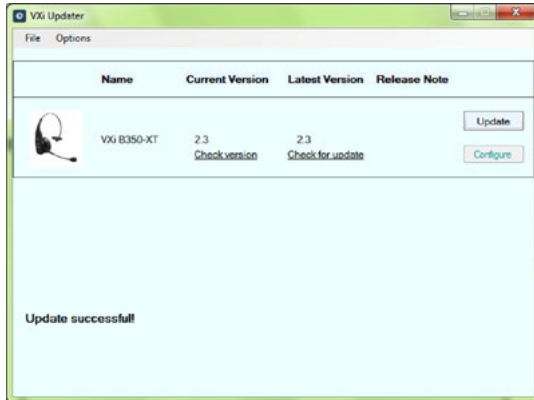


DO NOT UNPLUG YOUR HEADSET UNTIL THE PROCESS IS COMPLETE!

Continued on page 2

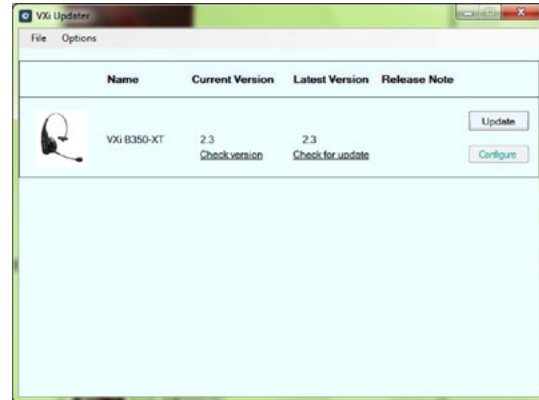
Continued from page 1

6. Upgrade Successful. You can now unplug your headset.



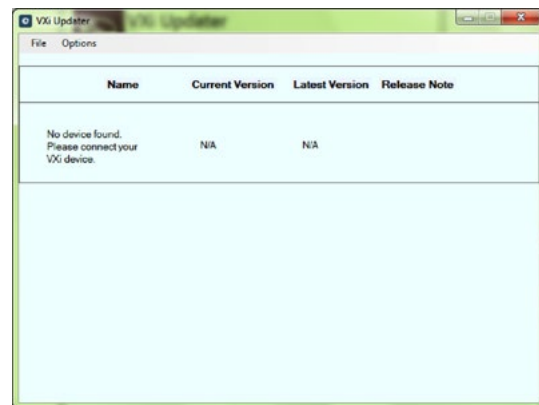
2 Troubleshooting FAQs

I clicked on "Update" and got the following screen. What now?



It is likely that you clicked "Update" before the system had finished configuring the headset. Click on "Update" again and the process should complete.

I plugged in my headset and Updater is not finding the headset.



You may be missing some required components. Download and install the "vcredist_x86.EXE" file from Microsoft (www.microsoft.com/en-us/download/details.aspx?displaylang=en&id=26347) then plug the headset back in and try again.

