BlueParrott B250-XTS

What do I do if I am having issues with my BlueParrott headset when used with an Android phone?

If you are using your headset with an Android smartphone, clearing the Bluetooth cache may resolve issues with pairing, button use, and audio. To clear the Bluetooth cache, follow these steps.

1. Open the phone **Settings**.
2. Select **Apps** or **Apps & Notifications**.
3. To display all system apps, swipe left or right. Alternatively, in the top right menu, select **Show system apps**.
4. Select **Bluetooth** or **Bluetooth Share**.
5. Tap **Storage**.
6. Select **Clear Cache**.
7. Restart your phone.

Note:

The process for clearing the Bluetooth cache may differ depending on the Android phone model. To find more information on the internet, try searching for "clear Bluetooth cache" and your phone model.