BlueParrott S450-XT

How do I update the firmware on my BlueParrott headset using BlueParrott Updater?

Prerequisites

- BlueParrott Updater

To update the firmware on your headset using BlueParrott Updater, follow these steps.

1. Unpair your headset and delete the BlueParrott device from the Bluetooth menu on all connected devices.
2. Open BlueParrott Updater.
3. Connect your headset to your computer using the USB cable.
4. The headset will be automatically detected and appear in the window.
5. If a firmware update is available for your headset, an update button will appear to the right of your headset details.
6. To update your headset, click **Update** and follow the onscreen prompts.
   Once you have successfully updated your headset, you will need to re-pair your headset.

Note

If the firmware update fails, reset the headset and try updating the firmware again.