

BlueParrott B450-XT MS

What are the recommended steps to take after I update the Microsoft Teams app to version 1416/1.0.0.2022372201 (2022372210)?

Prerequisites

BlueParrott Updater

We recommend updating the firmware on your BlueParrott B450-XT MS to version 1.07 for optimal performance with the Microsoft Teams app.

To update the firmware on your headset using BlueParrott Updater, follow these steps.

- 1. Unpair your headset and delete the BlueParrott device from the Bluetooth menu on all connected devices.
- 2. Open BlueParrott Updater.
- 3. Connect your headset to a computer using the USB-C cable. BlueParrott Updater will automatically detect your headset.
- 4. Click **Update** and follow the onscreen prompts. The firmware update process takes approximately 6 minutes to complete.
 Once you have successfully updated the headset, version 1.07 will appear under the current version in BlueParrott Updater.
- 5. Disconnect your headset from the USB-C cable and re-pair it with your Bluetooth device.



Applicable products

