BlueParrott B650-XT

How do I update the firmware on my headset using the BlueParrott app for iOS?

Prerequisites

- BlueParrott app - iOS

If your headset is turned on and connected to your phone, when you open the BlueParrott App, a notification will appear when a new firmware is available.

To install new firmware, follow these steps.

1. Ensure your headset is connected to and within range of your phone.
2. In the BlueParrott App, tap **Settings** in the menu.
3. Tap **Firmware** and follow the onscreen instructions.

The update process may take up to 15 minutes depending on the strength and stability of the cellular or wireless (Wi-Fi) network. Do not close or quit the BlueParrott App during the update process. You can use your BlueParrott headset while it updates and until it eventually restarts. During the restart process, you cannot use the headset.

Note

If the firmware update fails, reset the headset, reconnect to your phone and try updating the firmware again.

Applicable products

BlueParrott M300-XT SE

BlueParrott S650-XT

BlueParrott B650-XT

BlueParrott M300-XT

BlueParrott M500-XT