

# BlueParrott S650-XT

## How do I update the firmware on my headset using the BlueParrott app for Android?

### Prerequisites

- [BlueParrott app - Android](#)

To update the firmware, follow these steps.

1. Ensure both your BlueParrott headset and Android device have at least 50% battery charge.
2. Make sure your BlueParrott headset is turned on, paired and connected with your Android device.
3. Open the BlueParrott App.
4. Tap the Menu icon ≡ in the top left corner.
5. Tap **Update Firmware** and follow the onscreen instructions. **Update Firmware** will only appear in the menu when there is a new firmware available for your compatible headset.

The update may take up to 30 minutes depending on the strength and stability of the cellular or wireless (Wi-Fi) network. Your headset will be unavailable for use during the update process.

### Note

If the firmware update fails, reset the headset and try updating the firmware again.

## Applicable products



BlueParrott S650-XT



BlueParrott M300-XT



BlueParrott M300-XT  
SE



BlueParrott B650-XT



BlueParrott B450-XT  
BPB-45020