

## BlueParrott B650-XT

## How do I update the firmware on my BlueParrott headset using BlueParrott Updater?

## **Prerequisites**

BlueParrott Updater

To update the firmware on your headset using BlueParrott Updater, follow these steps.

- 1. Unpair your headset and delete the BlueParrott device from the Bluetooth menu on all connected devices.
- 2. Open BlueParrott Updater.
- 3. Connect your headset to your computer using the USB cable.
- 4. The headset will be automatically detected and appear in the window.
- 5. If a firmware update is available for your headset, an update button will appear to the right of your headset details.
- 6. To update your headset, click **Update** and follow the onscreen prompts.
  - Once you have successfully updated your headset, you will need to re-pair your headset.

## Note

If the firmware update fails, reset the headset and try updating the firmware again.