

## BlueParrott B550-XT

## How do I recalibrate my BlueParrott B550-XT headset?

Firmware version 1.28

To recalibrate your headset, follow these steps:

- a. Make sure you have successfully updated your headset to v. 1.28 and disconnected it from the computer.
- b. Power on the headset.
- c. Power off the headset for a minimum of 45 seconds.
  Note: no lights will flash during this power off, but you may hear the power off voice prompt. This 45 second period is required to prepare the headset for recalibration.
- d. Power on the headset.
- e. Place the headset on a flat surface on its side.
- f. A quick, double, simultaneous press of both the BlueParrott Button™ and the Volume Up button begins the recalibration process. Keep your fingers and hands away from the speaker and T-bar opposite from the speaker.
- g. After a few seconds, the Multifunction Button (MFB) may flash oddly timed patterns of red and/or blue, or possibly purple. When recalibration is complete, the MFB will flash blue 10 times and then return to normal. If recalibration fails, the MFB will flash red 10 times. If recalibration does fail, power off and repeat the steps starting at step b.



- h. After recalibration is complete, (when the MFB flashes blue 10 times) if you put your hands between the speaker and T-bar, the speed of the lights flashing on the MFB will noticeably increase. When you move your hands away, the speed will return to normal. This shows the recalibration was successful.
- i. Power off the headset.
- j. If needed, you may now place the headset in pairing mode and pair the headset to your cell phone/device.

## Note:

If you do not recalibrate your headset, you will experience reduced standby time.



## Applicable products

